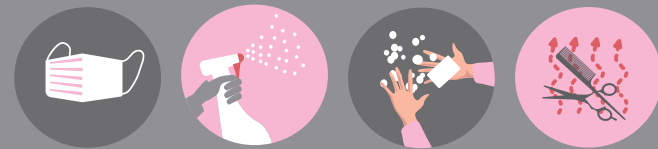


NEW SERVICE PROTOCOLS

Our time, and yours, is at a premium now more than ever. Because of safety protocols due to the Covid-19 pandemic, our salon will need to make changes to our scheduling and staffing. We will be alternating staff members on an every other day schedule, expanding our working hours to six days a week to allow for social distancing parameters. Monday-Friday 9am-8pm, Saturday 9am-6pm. We will not be scheduling clients while other clients may be processing with their color service to maintain social distancing. And, apologies, but we can't "just squeeze you in." These changes will result in loss of revenue for our business, and therefore; we request you help us by giving advanced notice if you need to cancel. In the past we've had a very loose cancellation policy. It's different now. We will be asking for your credit card information when you schedule your appointment and will charge you the FULL price of your service if you cancel with less than 24 hours notice.



WHAT ARE YOU GUYS DOING TO MAINTAIN A SAFE ENVIRONMENT?

Well the first thing YOU can do is cancel your appointment if you are showing signs or presenting symptoms associated with the corona virus.

All staff members have been certified in sanitizing practices and standard operating procedure by Barbicide, the industry standard for safe services in salons (and barbershops) for over fifty years, All staff members will be wearing face masks (and face shields when appropriate), washing hands frequently (and between each client) and sanitizing and disinfecting tools, stations, and common areas throughout the day. A thermometer check will be required upon entering the salon; temperatures above 100.4 will require a rescheduling of your appointment. A plexiglass barrier is placed at our reception desk. Sanitizer dispensers will be stationed in various locations. We accept contactless payment options, i. e. Apple Pay, Google Pay, Samsung Pay (tips still cash or Venmo).

FAQ'S

Can I bring a hot date?

Nope (sorry, no kids either).

Do I need to wear a mask?

Yep, and so do we.

Is a blow-dry included with my hair color service?

That depends. If you'd like to leave without one, no problem. Due to revised scheduling protocols a blow-dry will be an additional \$40.

I really f@#\$ up my hair using box color because I couldn't take it anymore. What will it cost for a color correction to make me pretty again?

Well, hard to say, but expect an up charge and possibly subsequent appointments to get you back on track!

I usually only get a single process, but my roots are longer than my layers now!

We understand, and we want to get 'em touched up just right, so your first time coming back there may be an up-charge if extra color is needed.



Sorry, I hate to cancel at the last minute!

We get it. Things happen, but given the nature of our new scheduling protocol we will need to charge you the full price of your service if you cancel with less than 24 hours notice. Sorry, no exceptions.

I love the coffee you guys have, looking forward to my next cup 'o joe!

Our coffee bar is currently decommissioned so we will not be serving coffee or tea; please bring your favorite mug.

I can't wait to read the latest edition of Vogue and ogle the celebrity news from your "trash mags."

We agree, so make sure your phone is charged so you can keep up with headlines, because we won't have magazines for you to pass the time.